

SCORE 103 W Main St. Durham, NC 27701 201-412-8718

## FACT SHEET

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## FREQUENTLY ASKED QUESTIONS ABOUT SCORE

- What volunteer opportunities are there at SCORE? There are several <u>volunteer</u> <u>positions</u> that are available at SCORE. These positions include: business mentor, local workshop presenter, chapter support, subject matter expert, community outreach and marketing support. To apply for volunteering in the Chapel Hill-Durham area click <u>here</u>.
- How can I become a business mentor? In order to become a mentor SCORE requires applicants to meet <u>certain qualifications</u>. Business mentors at SCORE must have broad and deep experience as a business owner or as an upper-level business manager. It is also important for mentors to have excellent interpersonal and communication skills. The time commitment for a mentor usually ranges from 15 to 20 hours per month.
- How do I get the help of a business mentor? You can find a business mentor through our website on our mentor's page. SCORE offers mentors from all across the country, so it is not necessary to only search for mentors in your area. Simply identify your business needs and desired support, request a SCORE mentor with skills that meet your need, and then schedule a mentoring session.
- What types of programs does SCORE offer to business owners? Aside from mentoring, SCORE offers many free services that can help small business owners. SCORE offers live webinars, courses on demand, local workshops, and access to a webinar library where all past webinars are recorded. Our courses discuss a wide range of business topics
- How can I stay up-to-date with what SCORE is doing and working on? SCORE uses press releases and newsletters. These cover topics regarding the latest small business tips, resources, and news about SCORE. You can sign up to receive SCORE's press releases and newsletters <u>here</u>.
- Who can I contact if I have any additional questions? SCORE offers a live chat feature on its website that you can submit questions to. There is also a <u>contact page</u> that you can submit questions on. You can also look up the local SCORE in your area and find <u>contact information</u> for them as well.